

Good Neighbor Fund Highlights

- You do not have to repay the grant.
- Applications are accepted year-round.
- The grant can be used towards your PCLP Electric and/or Natural Gas Balance.
- The maximum grant is \$500. (\$250 Electric, \$250 Natural Gas)
- Grants are administered through the United Way of Pike County.



The Good Neighbor Fund

Emergency Customer Assistance Grants for Customers of Pike County Light & Power





What is the Good Neighbor Fund?

The Good Neighbor Fund was established to help our customers pay for their utility bills when experiencing a financial hardship.

You don't need to repay any grant money received, and the maximum grant is \$500 (\$250 for electric and/or \$250 for gas).

The United Way of Pike County processes the applications and administers the grants on behalf of Pike County Light & Power.

How Is the Program Funded?

The Good Neighbor Fund receives money from Pike County Light & Power (PCLP) and through donations from existing customers.

If you would like to make a tax-deductible contribution to the fund, you may do so by checking the box on your bill for the Good Neighbor Fund. Your bill will be rounded up to the nearest whole dollar every month for one year.

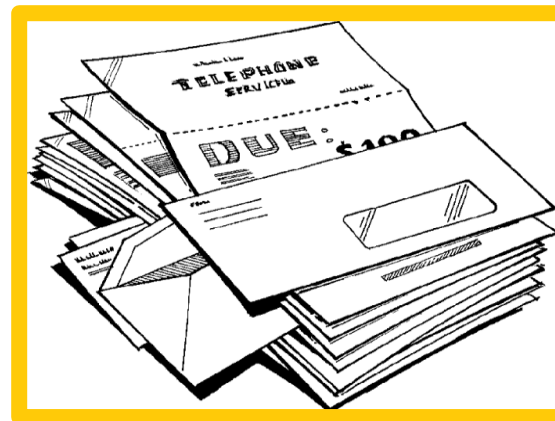
Am I Eligible?

To be eligible for the Good Neighbor Fund, you must be a PCLP customer and meet the following criteria:

- Have a financial hardship and be able to provide documentation dated in the last six months.
- Have not received two Good Neighbor Fund grants within the past five years.
- Have a monthly income of no more than 200% of the Federal Poverty Level (FPL).
- Have made a payment of at least one bill amount in the last 12 months, not including LIHEAP or other Government Assistance payments.
- Have an established payment arrangement with PCLP, if the account has a past due balance of over 30 days delinquent.

When Can I Apply?

Applications are accepted and processed year-round. This is not a seasonal program.



How Do I Apply?

You will need to provide proof of a financial hardship, income, any governmental benefits or denials, and any of the other circumstances you meet as outlined in the eligibility criteria.

Contact Pike County Light & Power in one of the following ways to fill out an application and submit your supporting documentation:

Email

Send an email to: custserv@pclpeg.com

In Person

Stop in the PCLP office at 105 Schneider Lane, Milford PA, 18337 to fill out an application in person.

By Phone

Call the PCLP office at 570-832-2988 and request an application be mailed to you.

PCLP will collect the completed applications and corresponding documentation to submit them directly to the United Way.

**United
Way**



Administered By

United Way of Pike County
Good Neighbor Fund
209 East Harford Street
Milford, PA 18337

570-296-9980