

	PCLP Overall Satisfaction	CSR Overall Satisfaction
Jan-24	89%	93%
Feb-24	92%	99%
Mar-24	76%	88%
Apr-24	72%	83%
May-24	85%	94%
Jun-24	83%	91%
Jul-24	88%	94%
Aug-24	80%	90%
Sep-24	83%	91%
Oct-24	94%	95%
Nov-24	86%	92%
Dec-24	90%	98%
Average:	85%	92%

