



## General Technician

### **Role and Scope of Position:**

This is an Operations position that will perform operation and maintenance of the electric and natural gas distribution system located in Pike County Light and Power and Leatherstocking or Northeastern, PA areas. This individual will be responsible for a variety of aspects of the system including construction, operations, maintenance, customer service and community involvement.

### **Responsibilities:**

- Turn-on and turn-off (installation and removal) of new and existing gas and electric customer meters.
- Construction inspection – As new facilities are installed this individual will perform inspection and oversight of third party contractors.
- Leak Investigation – Will be on-call (24 hours per day) to respond to gas leak/odor calls inside on customer facilities, outside on Company facilities and third party damage calls. Will be required to properly investigate and classify the hazard and safely respond to and assure safety of customers, public and self. Response required within Company specified time-frames.
- Locates and Mark-outs – Will respond to (normal and emergency) Underground Facility Locate requests (PA One Call) to locate and mark-out all Company facilities.
- Perform some “Fitter” type work to include but not limited to (meter, manifold and regulator piping fabrication, service and main installation, PE pipe joining, leak and third party damage repair, pressure testing, system purging, etc.)
- Electric and Gas meter Maintenance replacement program
- System Inspections - Will perform required periodic system inspections and surveys (leak survey(frost/business district), valve survey, station inspections, etc.) or supervise third party contractors performing these functions.
- Perform inspection, testing and maintenance of gas regulators(station), meters, meter correctors, heaters, filters, valves, odorizers, etc.
- Will maintain inventory of material associated with operating a gas and electric utility.
- May perform basic gas facility design and permit work.
- May investigate electric customer inquiry calls during normal or off-hours.
- Meter Reading – Will be responsible to read Company electric and gas meters.
- Customer interaction – Be able to discuss the benefits of natural gas with potential gas customers, to assist current gas customers with issues related to their gas service, will hand out and accept applications for gas service. Become knowledgeable and be able to communicate to customer electric and gas service requirements.
- Will perform other related electric or gas assignments/special projects as required.
- Will create and maintain all records associated with above work.

### **Minimum Qualifications:**



*Technical Knowledge/Skill:* This position requires a self-motivated individual capable of working and making decisions without direct supervision. Individual must have some mechanical and electrical knowledge. Requires strong organizational skills. Ability to use PC desktop/laptop applications (e.g., Mapping System, Customer Information System (CIS), Microsoft Office products, Outlook, Word and Excel) and meter gathering-recording devices. The will to promote a customer service focus and reinforce customer excellence by being sensitive to the Company's Public image. Will emphasize professionalism, honesty, concern, courtesy, excellence and teamwork within the unit.

*Education:* Requires a minimum of a High School Diploma. Two year Technical degree preferred.

*Experience:* Plumbing, piping experience required; some electrical, service/meter knowledge preferred. Five years of gas or electric utility or contracting related experience preferred.

*Licenses & Certifications:* Must have valid driver's license. CDL driver preferred.

Per Federal regulations this position will require the individual to submit to and pass a pre-employment and random Alcohol and Drug testing.

The individual will be required to pass all Natural Gas Operator Qualification testing.

Company Vehicle Provided, for company use.

Pike County Light and Power Gas Company/Leatherstocking are equal opportunity employers and, as such, affirms in policy and practice its commitment to recruit, hire, train, and promote, in all job classifications, without regard to race, color, creed, religion, sex, age, national origin, citizenship status, marital status, sexual orientation, disability, or eligible veteran status.

Pike County Light and Power Gas / Leatherstocking Company's offers a competitive salary and comprehensive benefits package.



We will only contact candidates who are being considered for an interview.